

Privacy Policy

Your privacy is important to us. It is MULTILEM's policy to respect your privacy regarding any information we may collect on our website, <https://multilem.com>.

INFORMATION WE COLLECT

LOG DATA

When you visit our website, our servers may automatically record the standard data provided by your internet browser. This data is considered "non-identifying information," as it does not, on its own, identify you personally. It may include your computer's Internet Protocol (IP) address, browser type and version, the pages you visit, the time and date of your visit, the time spent on each page, and other details.

PERSONAL INFORMATION

We may request personal information such as your name and email address. This data is considered "identifying information," as it can personally identify you. We only request personal information that is relevant to providing you with a service and use it solely to help deliver or improve that service.

HOW WE COLLECT INFORMATION

We collect information through fair and lawful means, with your knowledge and consent. We also explain why we collect it and how it will be used. You are free to refuse our request for such information, understanding that we may be unable to provide you with some of the services you desire without it.

USE OF INFORMATION

We may use a combination of identifying and non-identifying information to understand who our visitors are, how they use our services, and how we can improve their experience on our website in the future. We do not publicly disclose specific details of this information, but we may share aggregated and anonymized versions of it — for example, in reports on website usage trends.

DATA PROCESSING AND STORAGE

We only retain personal information for as long as necessary to provide a service or to improve our services in the future. While we hold this data, we protect it using commercially acceptable means to prevent loss, theft, unauthorized access, disclosure, copying, use, or modification. However, please note that no method of digital transmission or storage is 100% secure, and we cannot guarantee absolute data security.

THIRD-PARTY ACCESS TO INFORMATION

We may use third-party services in our website and marketing activities. These services may access our data solely to perform specific tasks on our behalf. We do not share any personally identifying information with these services without your explicit consent. We do not authorize these services to disclose or use any of our data for any other purpose.

We will refuse state or law enforcement data requests that we consider overly broad or unrelated to the stated purpose. However, we may cooperate if we believe that the requested information is necessary and appropriate to comply with legal procedures,

protect our rights and property, ensure public and individual safety, prevent a crime, or prevent what we reasonably consider to be illegal, prosecutable, or unethical activity.

Otherwise, we do not share or provide personal information to third parties. We do not sell or rent your personal information to merchants or third parties.

CHILDREN'S PRIVACY

This website does not target or knowingly collect personal information from children. As a parent or guardian, please contact us if you believe your child is participating in an activity involving personal information on our website and you have not received notification or consent request. We do not use the contact details provided for marketing or promotional purposes.

LIMITS OF OUR POLICY

This privacy policy covers only the data collection and handling practices of Multilem. We work only with partners, affiliates, and third-party providers whose privacy policies align with ours, but we cannot be held responsible for their respective privacy practices.

Our website may contain links to external sites not operated by us. Please be aware that we do not control the content or policies of these sites and cannot accept responsibility for their respective privacy practices.

CHANGES TO THIS POLICY

At our discretion, we may update this policy to reflect current acceptable practices. We will take reasonable steps to notify users of changes via our website. By continuing to use this site after any policy changes, you will be deemed to have accepted our practices regarding data and personal information.

YOUR RIGHTS AND RESPONSIBILITIES

As our user, you have the right to be informed about how your data is collected and used. You have the right to know what data we collect about you and how it is processed. You have the right to correct or update any personal information about you and to request its deletion.

You have the right to restrict or object to our use of your data, while retaining the right to use your personal information for your own purposes. You have the right to object to your data being used in decisions based solely on automated processing.

Feel free to contact us if you have concerns or questions about how we handle your data and personal information.

MULTILEM Data Manager

Virginia Fiorini

virginia.fiorini@multilem.com

This policy takes effect on January 01, 2026.

COOKIE POLICY

We use cookies to help improve your experience on <https://multilem.com/>. This cookie policy is part of MULTILEM's privacy policy and covers the use of cookies between your device and our site.

If you do not wish to accept our cookies, you should instruct your browser to refuse cookies from <https://multilem.com/>, with the understanding that we may not be able to provide you with some of the content and services you desire.

WHAT IS A COOKIE?

A cookie is a small piece of data that a website stores on your device when you visit it, typically containing information about the website itself, a unique identifier that allows the site to recognize your browser upon return, additional data that serves the cookie's purpose, and the cookie's lifespan.

Cookies are used to enable certain functionalities (e.g., logging in), track site usage (e.g., analytics), store your user settings (e.g., time zone, notification preferences), and personalize your content (e.g., advertising, language).

Cookies created by the website you visit are usually called "first-party cookies" and can typically only track your activity on that specific site. Cookies created by other sites or companies (i.e., third parties) are called "third-party cookies" and may be used to track you across other websites that use the same third-party service.